

Aviators IG Interesting News #5:
Singapore Changi Airport voted World's Best Airport for sixth consecutive year



Mr Lee Seow Hiang, CEO of Changi Airport Group (right) receiving the Skytrax World's Best Airport Award from Mr Edward Plaisted, CEO of Skytrax (left).
 (Photo: Changi Airport Group)

Announced on March 21, 2018, Singapore Changi Airport has been voted by travellers as the **World's Best Airport** for the sixth year in a row. Since the award's inception in 2000, this is the first time in its history that an airport has been awarded this prestigious title for six consecutive years. Hong Kong Chek Lap Kok Airport had previously clinched the title for five consecutive years between 2001 and 2005 (inclusive).

In total, this is the ninth year (2000, 2006, 2010, 2013 to 2018) that Changi Airport has clinched this award.



About the World Airport Awards:

The World Airport Awards are the most prestigious accolades for the airport industry, voted by customers in the largest, annual global airport customer satisfaction survey. The Awards are widely regarded as the quality benchmark for the world airport industry, assessing customer service and facilities across 550 airports. The survey and awards are independent of any airport control or input and represent a totally impartial benchmark of airport excellence and quality.

The 2018 Awards are based on 13.73 million airport survey questionnaires that were completed by over 100 nationalities of airport customers during the survey period. The survey operated from August 2017 to February 2018, covering more than 500 airports and evaluating traveller experiences across different airport service and product key performance indicators - from check-in, arrivals, transfers, shopping, security and immigration through to departure at the gate.

Useful & interesting links:

Airport of the Year Winners:

http://www.worldairportawards.com/Awards/airport_year_winners.html

CAG's Press Release on the award: <http://www.changiairport.com/corporate/media-centre/newsroom.html#/pressreleases/changi-airport-is-named-the-worlds-best-airport-for-the-sixth-consecutive-year-by-international-air-travellers-2454488>

This article was written on March 22, 2018 by Ow Yong Zhi Hao, Vice President, Aviators IG, Republic Polytechnic. (contact: 16026207@myrp.edu.sg)

This article was reviewed by the Executive Committee members of AIG.

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This article (*Aviators IG Interesting News #5: Singapore Changi Airport voted World's Best Airport for sixth consecutive year*) was written with reference to the articles from sites are acknowledged as follows;

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This article (*Aviators IG Interesting News #5: Singapore Changi Airport voted World's Best Airport for sixth consecutive year*) included photographs sourced from various websites, which photos belong to respective authors as acknowledged as follows;

Photo sources:

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